

**PATENT APPLICATION
DOCKET NO. 1039-0014****IN THE UNITED STATES PATENT AND TRADEMARK OFFICE****RECEIVED
CENTRAL FAX CENTER****SEP 20 2004**

In re patent application of:

Russell P. Blink, et al.

Serial No.: 09/882,457

Filed: May 17, 2002

§
§
§
§
§
§

Art Unit: 3627

Examiner: Joseph A. Fischetti

For: MULTI-FUNCTION CUSTOMER SATISFACTION SURVEY DEVICE

VIA FAX: 703-872-9306Mail Stop Non-Fee Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450**CERTIFICATE OF MAILING OR TRANSMISSION**

I hereby certify that this correspondence is being deposited with the United States Postal Service with sufficient postage for first class mail in an envelope addressed to the U.S. Patent and Trademark Office, P. O. Box 1450, Alexandria, VA 22313-1450, or being facsimile transmitted to the USPTO on the date indicated below.

Date: September 20, 2004
Steven W. Smith**AMENDMENT UNDER 37 C.F.R. § 1.111**

Responsive to the Office Action dated June 30, 2004, the Applicants submit the following amendments and remarks. Reconsideration of the instant application is respectfully requested.

SUMMARY OF AMENDMENTS

1. Claims 8, 10, and 13-19 have been amended.
2. Claim 24 has been added.
3. A complete list of pending claims follows.